

Advisory Board Summary of minutes

Date: 21st April 2020

Time: 14:00pm – 15:00pm

Location: Held via Zoom App

Present:, Owen Richards, Nigel Lockley, Freddie Dawkins (Chair), Sharon Auger, Sammi Wise (note taker), Tricia Cowdrey, Keith Malyon, Mike Reily, Wendy Dodds, Chris Gasper

Apologies: Jean Broadbent

The Advisory Board of Healthwatch Southend held a video meeting using Zoom on 21 April 2020; all meetings in public have been postponed due to coronavirus. The meeting heard about how the current crisis is affecting our work, with fewer people ringing for advice. Meetings with community groups have also stopped. We talked about the need to use our website in better ways and agreed to bring someone in on a part-time basis to help with this. We also talked about concerns in care homes and in home care agencies about the lack of personal protective equipment (PPE); we agreed to write to Southend Borough Council about this. No questions had been sent in by members of the public.

Date of the next meeting 20 May 2020 via ZOOM. Members of the public will be invited to submit questions via email or by telephone. Cut off submission date will be on the website meeting announcement.