## Minutes



Name of meeting: Meeting of the Advisory Board

Date: 09/10/2020

Location: Via Zoom

Time: 11:00am-12:00pm

Present: Sharon Auger, Jean Broadbent, Tricia Cowdrey, Freddie Dawkins, Chris Gasper, Keith Maylon, Mike Riley, Owen

Richards, Sammi Wise

In attendance: Georgina Beadon, Mark Broomfield, Maggie Cleary, Samantha Delve, Tony Dunn, Tricia D'Orsi, Julia

Hopper, Michael Lovett

Apologies: Mr M Ali, Wendy Dodds, Nigel Lockley, Tracey Thompson

Item	Description	Action	Date
1.	Welcome and introductions FD welcomed public attendees.		
	FD introduced himself as Chairman of Healthwatch Southend (HWS).		
2.	Purpose of Meeting OR introduced himself Manager in charge of HWS.		
	OR explained that this was a meeting of the Healthwatch Southend Advisory Board, being held in public. It was not a public meeting where contributions from the public would be encouraged. Questions to the Board from the public were at the Chair's discretion, and would be answered at the end of the meeting.		
3.	Declarations of Interest  No declarations of interest from the AB.		
4.	Minutes of last Meeting		
	Last meeting held on 4 <sup>th</sup> August 2020.		
	These were accepted as a correct record.		
5.	Mid & South Essex Care Partnership Guest Speaker – Tricia D'Orsi, Deputy Accountable Officer, NHS Southend CCG		
	FD introduced Tricia D'Orsi, Deputy Accountable officer for NHS Castle Point & Rochford CCG and NHS Southend CCG.		

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	Whilst experiencing technical difficulties, OR informed the AB and public attendees the meeting was being recorded for minute purposes and the tape will be wiped afterwards.	
	Tricia D'Orsi thanked FD for inviting her along to the AB meeting today. She thought it was an opportunity to acknowledge the strengthening relationship between HWS and the two CCG's but in particular Southend CCG	
	Tricia D'Orsi delivered an update on the current CCG's and South East Alliance; topics covered included planning for the 'flu season and further spikes of Covid-19. She also referred to plans to develop Southend Hospital and early work on Shoebury Health Centre.  Please refer to the slides attached.	
6.	Performance Update	
	OR gave an overview of HWS performance, illustrating the range of areas where HWS worked; please refer to slides attached.	
7.	Feedback from meetings attended	
	TC reported back following attending the Adult Health and Social Care – Developing Milestone Recovery Plan: Home care and Reablement. She felt it was really interesting and very informative and realistic, and they also acknowledged where the gaps are at the moment.  One good news story was that Discharge to Assess services were running extremely well.	
	She had also attended a similar recovery meeting about Mental Health and Learning Disabilities.	
	'She was able to raise the negative experiences of many parents who have children with special educational needs and disabilities and young adults, particularly those with mental health issues. She had asked them to consider more	

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preventive work, obviously they consider accommodation but to look ways of maintaining young people in the home and how we can work more preventively to do that and also looking at respite.

she had attended CCG AGM for Southend and Castlepoint and Rochford.

TC referred to Mr Ali's question about patient stories.

She had attended the BAME Listening Event and was honoured to be invited to speak regarding the relevance of the term BAME in the work that we do.

CG gave an update from the Partnership Board which he attends as a patient representative. The Partnership Board looking at the whole of the Mid and South Essex Area.

CG referred to T D'Orsi who had spoken about the South East Essex Alliance which is the focal point for South East Essex.

There is a newly appointed Accountable Officer for the five CCGs and Senior Responsible Officer for the Partnership :Anthony McKeever who was working as an interim for the last 6 months. He has wide experience of health services from elsewhere, so he will be bring a lot of fresh ideas in.

There is also a new Director of People and OD – Dr Ruth Jackson who established the School of Medicine at the Anglia Ruskin University.

The Partnership Board has also commissioned an Engagement Framework and Action Plan which looks at communication and engagement, and how we should communicate between South East Alliance and the Partnership Board and other areas in between.

The Partnership Board will be discuss this next week so we can feedback from there.

To get the link to the Patient Story produced by Healthwatch Essex and share on our website.

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8.	Questions from the Public A number of questions from the public had been received. TC took the chair for this item. The questions and responses are in the attachment:  Questions from the public for October_an		
9.	AOB No other business was raised by AB members		
10.	Date and time of next meeting  TBC	Sammi to confirm and publish next date and time of new AB – Held in Public Meeting.	