

Name of meeting: Meeting of the Advisory Board

Date: 04/08/2020

Time: 14:00 – 15:00pm

Location: Via Zoom

Present: Sharon Auger, Jean Broadbent, Tricia Cowdrey, Freddie Dawkins, Chris Gasper, Mike Riley, Owen Richards, , Sammi Wise

In attendance: Mr Ali, Tony Dunn, Dawnette Fessey, Tandra Foster, Peter Lovett, Samuel Mseleku, Amanda Shears, Jess Siggins

Apologies: Maggie Cleary, Wendy Dodds, Nigel Lockley, Pete Shrimplin, Caroline Southgate, Keith Malyon,

Item	Description	Action	Date
1.	<p>Welcome and introductions FD welcomed public attendees.</p> <p>FD invites all AB members introduce themselves individually.</p> <p>FD gives a brief overview on reasons for holding HWS AB in public. This being due to wanting the public to view the kind of conversations HWS AB hold.</p>		
2.	<p>Declarations of interest No confirmed declarations of interest from the AB.</p>		
3.	<p>‘What has Healthwatch Southend been up to?’</p> <p>OR gave a presentation on Healthwatch Southend’s activity in 2019-20. Please see slide ‘Our Annual Report 2019-2020’</p> <p>Opened to AB members for questions:</p> <p><i>CG – ‘You mention you have arranged a meeting at the hospital. They tend to leave out Patient Participation, so will be interesting to see how that goes. ‘</i></p> <p><i>OR – I am meeting with Diane Sarkar who is the new Director of Nursing. It is more of an induction meeting on how we can work together and looking at ways we can support the Trust.</i></p>		

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	<p><i>There is a gap at the moment in terms of how we work with both the acute and mental health trusts.</i></p>		
4.	<p>2020 Priorities for Healthwatch Southend</p> <p>OR gave a further presentation on our priorities for the coming year; please refer to slides attached.</p> <p>MR – Informs board and public members that he has displayed an interest in training to also do Enter and View alongside his role as an AB member.</p>		
5.	<p>Black, Asian and minority ethnic groups (BAME)</p> <p>Southend has an incredibly varied communities.</p> <p>Discussion had on HWS approach to raise our own awareness. Our approach is to reach various community groups which is useful. Southend has such a diverse community, we need to make sure we gather everyone’s views and that we and services are available to everyone.</p> <p>CG, OR and TC attended a ‘Head Space’ meeting which was a network event with loads of attendees discussing how to work on reaching out to BAME groups and engage them. The event was organised by SAVS, Southend Council and the CCG where OR was apart of the initial call.</p> <p>Discussed HWS approach and what meetings/events we can tap into and contribute to and help organise.</p> <p>OR acknowledges Mr Ali’s questions which were raised on this topic. OR has forwarded the questions and comments to the Director of Public Health, Krishna Ramkewalon who is best placed to answer these questions. When a response has been received, this will be forwarded to Mr Ali.</p>		
6.	<p>Mid and South Essex Health and Care Partnership</p> <p>Currently there are some big changes happening at the moment which OR has alluded us to what</p>		

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	<p>is happening and most if not all is about working in partnership with everyone else i.e Southend Council, CCG all at local level.</p> <p>CG is a Partnership Board member as part of the Service User Advisory Group. We had had representations from the hospitals in various areas and being able to submit comments which hopefully OR will be able to take forward.</p> <p>As far as the CCG goes, instead of there being 5 Accountable Officers for the 5 CCGs, there will be 1 Accountable Officer who will oversee the budget for a Mid and South Essex CCG. They will also be the Executive Officer for the Partnership Group.</p> <p>Job post has been advertised with a hope the position will be filled next month.</p> <p>The CCG is developing Primary Care Networks (PCNs) – groups of GPs who have merged together and are recruiting a number of workers to take pressure from the hospital and enhance the service available at GP level. Southend has 5 PCNs.</p> <p>At one of the local Surgery patient groups, one of the CCG staff came along to talk about how it is being organised. They are looking at patient representation into the PCNs.</p> <p>Patient Participation Groups will need to network to put views of surgeries forwards.</p> <p>In the PCNs there will be Social Prescribers – identifying those people who don't necessarily need medical services and putting them in touch with the voluntary and community services and service run by the council.</p> <p>HWS has an important role to ensure all these levels join up</p>		
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<p>7.</p>	<p>Questions from the public FD acknowledges questions from Mr Ali and Maggie Cleary. FD mention that now and going forward we will answer 2 questions per session at the meeting to help manage time and allow as many people to ask questions. If more questions are raised, we will take these away and respond directly. This will be reviewed as the meetings progress.</p> <p>JB address 2 of Mr Ali’s questions.</p> <p>JB - How many GP practices are currently in Southend?</p> <p><i>26 GP Practices</i></p> <p>JB - How many of them are having functioning PPGs?</p> <p><i>22</i></p> <p>Further questions from Mr Ali, responded directly to him before circulation to the attendees and public.</p> <p>Has any GP practice asked for HWS support to assist in the recruitment of patients for PPG?</p> <p><i>Yes, however this is the responsibility of the CCG.</i></p> <p>Has HWS attended the meetings of the active PPGs and collected or had a look at the minutes of their sessions?</p> <p><i>Yes, we have attended some PPG Meetings and two of our Advisory Board Members are Chairperson’s of PPG’s locally.</i></p> <p>Has HWS taken the initiative at any time to offer to support a GP practice to have a functioning PPG?</p> <p><i>Yes, we have actively encouraged residents to join their PPG through events, literature, drop-in sessions, social media and group presentations.</i></p> <p>You are providing advocacy though it's not expected to be your responsibility. Is the Council giving you extra funding for that?</p>		
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	<p><i>Yes. We benefit from working closely with the Advocacy Service</i></p> <p>Southend CCG and CP&R CCG have been working together ♥ almost like one CCG. Do HWS have a view on that?</p> <p><i>It does allow better use to be made of the CCGs running cost allowances and a stronger focus on commissioning from Southend Hospital. As part of the working across Mid & South Essex, we will soon have one CCG for the whole area. What is important is that the differing needs of each CCGs populations are addressed adequately.</i> <i>Mr M Ali</i></p> <p>Why are children with SEND experiences so many difficulties in Southend:-</p> <p>Has anything been done with CCG Southend regarding the opening the center?</p> <p>There was a 18 month to 2 year wait for ASD diagnosis before covid, how has this impacting the wait list time now.</p> <p>No information has been given to parents either waiting for an appointment or waiting to get put on the ASD pathway from the Lighthouse.</p> <p>Why are parents not being listened too regarding difficulties they are experiencing with kids suspected on the spectrum and Lighthouse paed's are only taking the word from schools and not taking into account these children mask. have piles of dossiers from parents in Southend that have been ignored.</p> <p>Why is there no specialist mental health provision in Southend for SEND children.</p> <p>In my opinion Emwhs are not fit for purpose. I also have many piles of dossiers from parents that have either not been able to access the service, have been told it's attachment, are only offered group therapy (6 sessions maximum) or emwhs safeguard to social services to get rid. (I also have evidence of this)</p> <p>Why does the Southend LA have unlawful and discriminative criteria for the Children with disability team? Cutting out ASD and ADHD.</p>		
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	<p>Why are children with SEND who are house bound, suffering with mental health and school refuse are denied any connection.</p> <p style="text-align: right;"><i>Maggie Cleary</i></p> <p>Of course, the Emotional Wellbeing and Mental Health Service (EWMHS) is currently undergoing a re-procurement which is I understand is being led by West Essex CCG.</p> <p>I requested assurance that the engagement is representative and proportionate and that CYP, parents/carers from all areas covered by the EWMHS service would have an opportunity to inform the procurement.</p> <p>It appears that there is a Mind West Essex/ Healthwatch patient engagement sub group and I asked whether there was representation on this group from Healthwatch Southend/Thurrock. From the response I received it appeared they weren't.</p> <p>Owen mentioned that SEND and mental health were two of your priority areas and just wanted to know whether Healthwatch Southend were aware of the re-procurement and were part of these discussions.</p> <p style="text-align: right;"><i>Amanda Sheers</i></p>		
<p>8.</p>	<p>Date and Time of next meeting.</p> <p>The next meeting of the Advisory Board in public will be Friday 9 October 2020 at 11am, using video conferencing. OR asks attendees to feedback any comments as this is our first board meeting in public using Zoom .</p> <p>MR thanks OR for explaining acronyms in the chat function.</p> <p>FD thanks everyone for their time and closes meeting.</p>		