

# Doctors Surgery

**healthwatch**  
Southend



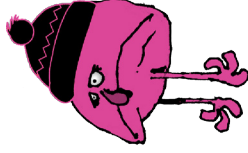
Southend Healthy Schools and Healthwatch Southend are working together to capture young people's thoughts, views, and opinions of local health and social care.

Think of a recent visit to your local doctors surgery...



### Yellow Hat Thinking

What were the good things about the surgery and your visit?



### Black Hat Thinking

What were the not so good things about the surgery and your visit?



### Green Hat Thinking

How could the doctor and others at the surgery make the experience better for yourself and others?



# Thinking Hats



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Southend



Southend Healthy Schools and Healthwatch Southend are working together to capture young people's thoughts, views, and opinions of local health and social care.

Think of recent visit to a local health or social care service.

Which service are you commenting on? \_\_\_\_\_



### Yellow Hat Thinking

What were the good things about the service and your visit?



### Black Hat Thinking

What were the not so good things about the service and your visit?



### Green Hat Thinking

How could the staff and others working their make the experience better for yourself and others?

